

NEWSLETTER

December 2023

INSPIRING
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EXCELLENCE

The team would like to take this time to wish everyone Happy Holidays & Happy New Year! Here's a review of what we did in 2023 and what's to come for 2024.



By the Numbers:



4

Training sessions & workshops offered



79

Participants attended training & workshops



49

CoP Members



JAN-FEB 2023

CoP Launch & Project Management Fundamentals Workshop

In January of 2023, we started off the year with a session on how to build **Stakeholder Management skills**.

In February 2023, we held a 1-day in-person workshop on **Project Management Fundamentals**. It was an engaging session where some of us even walked away with project plans for our upcoming initiatives!



MAR-APR 2023

Peer Presentations

In March and April of 2023, we continued to empower our community by sharing experiences on **Project Communications & Lessons Learned**. Participants from the **LEAD program** solicited feedback from the Community of Practice to support their business case project for the program.

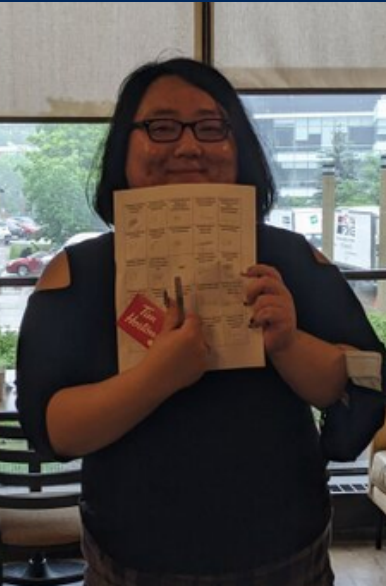
A special thank you to our community members for presenting: Andrew S., Hunain K., Julie W., Billi Jo C. & Beatrice L.



MAY-JUN 2023

Mix & Mingle Event

The Community of Practice hosted a **Mix & Mingle** event at the Ralph Campbell Lounge in June of 2023. We enjoyed an afternoon of networking, refreshments and some friendly competition with games and prizes!



Thank you to our members for a fun afternoon!

JUL-AUG 2023

Liberating Structures Workshop

In July of 2023, we held a workshop on **Liberating Structures**. Attendees included those from the Community of Practice as well as leaders across the campus. This highly engaging workshop taught us techniques on effective facilitation; leaving us with many practical tools we could use in our day-to-day to enhance collaboration.

A special thank you to Christopher M. for connecting us with the workshop facilitators and assisting with the planning.



SEP-OCT 2023

Process Improvement: SharePoint Initiatives & IT Governance Business Case

We welcomed several new members at the start of the academic year, as well as an update on the ongoing work within the larger goal of Strategic Direction 5.2; specifically the creation of the **IT Governance Business Case**.

We also showcased **Process Improvement Initiatives** from various departments across campus that are **leveraging the MS 365 suite of products**; notably SharePoint.

A special thank you to Steven R. & Ravneet K. for showcasing these initiatives to the Community of Practice.



NOV 2023

Business Analysis Workshop

In November 2023, we held a workshop on **Business Analysis**. This hands-on, and interactive workshop provided participants with tools & techniques as well as practical examples and group exercises to put the learnings into practice.

NOV-DEC 2023

Change Management

In November 2023, the **Canadian Higher Ed-Continuous Improvement and Change Management Conference** was held virtually by LEAN HE Canada & CUCCIO. Community of Practice members were able to take advantage of this free professional development opportunity and learn about other institutions' continuous improvement and change management journeys.

In December 2023, we continued on the theme of **Change Management** and held an **in-person workshop** in the Catalyst Event Centre. We were able to utilize the tools & techniques from the Liberating Structures workshop to elicit diverse perspectives on this topic that we will continue to build on in 2024.

Thank you to all who attended and shared their valuable insights.



THE YEAR AHEAD

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As we navigate understanding the complexities of change and the unique challenges and opportunities that our University faces, we recognize the need to embrace change and look forward to further discussions on Change Management in 2024.

If there's anything you'd like to discuss or topics you'd like to see, please don't hesitate to reach out to us!

Thank you for your continued support and participation in the Process Improvement Community of Practice. We look forward to continued collaboration in the upcoming year!

Your CoP Leads,
Feresa & Hanan



BEST WISHES

*for a Happy Holiday Season
and a Joyous New Year!*